

## Sun Life Financial - Drug Prior Authorization Form:

It is *the most complicated* out of all the insurances (I couldn't get why, but here's the hack)

So your patient's drug has to be pre-approved for coverage. To do so, please access the below link to obtain the required form:

**[www.sunlife.ca/priorauthorization](http://www.sunlife.ca/priorauthorization)**

Scroll down that page until you find this

Group Contract Number

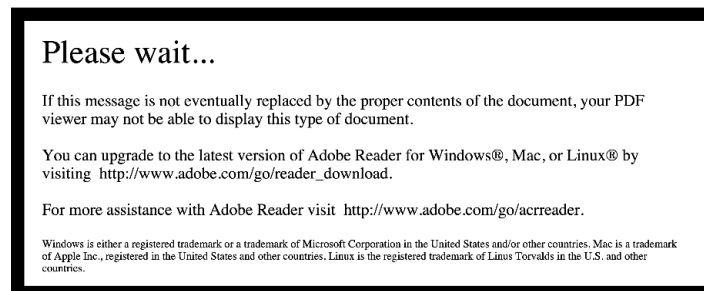
Submit

Enter your patient's contract number and click submit. (The contract number is a 6-digit number and you can find it on your patient's card)

You will then be able to view the complete list of Prior Authorization forms sorted by category and alphabetical order of the drug's commercial name.

After you find the appropriate form, here's the trick:

Usually the form loads with an error message. Apparently it's normal, I spent a lot of time trying to figure it out, no one from Sun Life gave me a convincing answer.



The good news is, most of the time, it has nothing to do with the recent adobe version, you don't need to upgrade anything. You actually just need to save the file somewhere and then open it.

If you're on a Mac, write click on the page and save the file, it will save the appropriate form. You can also right click and then open with Preview or open with Adobe and it will open it.

If you're on Chrome, go to the upper right corner and click the download button, it will save it to your computer. It may still display it like that error message, but just open it with Adobe and you will be fine.