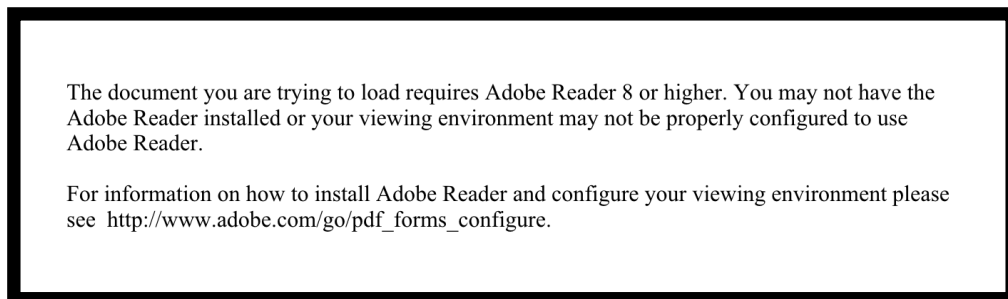


Manulife - Drug Prior Authorization Form:

It is not that complicated but there's a trick:
Once you click on that link, it will automatically download a file.

<http://www.manulife.ca//content/dam/consumer-portal/documents/en/forms/gb/GL5197.pdf>

Go look for it, it should be in the Downloads. Right click and open with Adobe.
If double click to open it, it might give you this error message.



It's okay, just right-click and open with Adobe. You should see this:

Manulife

Group Benefits
Drug Prior Authorization

You must select the drug name before proceeding.

If requesting coverage for a generic drug, please fill out the form under the brand name.

The purpose of this form is to obtain the medical information required to assess your request for a drug on the Prior Authorization list under your drug plan benefit coverage. To avoid delays in processing your request, please ensure that all information, including contact information is complete. Completion of this form is not a guarantee of approval. If you have already purchased the drug, please attach all original receipts along with an **Extended Health Care Claim** form. All costs incurred to complete this form are the plan member's responsibility. If you are registered for the Plan Member Secure Site and have provided an email address, you will receive an email notification when the prior authorization decision is available on your claims statement. If you are not registered on the Plan Member Secure Site, you will be notified of the prior authorization decision by mail.

Important: Please ensure the most current unaltered version of the form is completed and signed. To download the most recent version of the Drug Prior Authorization form go to www.manulife.ca

Look for the appropriate drug by scrolling or typing the commercial brand name in the box (NOT the generic name) or typing the whole commercial name and press Enter.
Some drugs are still missing, I am working on it and will update this document later.